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Dear Customer

Given the dynamic and developing situation in the Middle East we felt it appropriate to provide commentary to our customer base.

At the time of writing significant disruptions are affecting airspace and airport operations across parts of the region, with direct consequences for international transportation flows. Recent developments have led several countries in the Middle East to close or significantly restrict their airspace, resulting in widespread flight cancellations, airport suspensions, and major rerouting of air services.

In addition to air transportation disruptions, heightened tensions are impacting maritime routes in the Persian Gulf and the Strait of Hormuz. While no widespread port closures have been formally confirmed at this stage, precautionary measures, schedule adjustments, and potential delays cannot be excluded as the situation continues to evolve.

Operational Measures and Mitigation Actions

1. Our operational team are closely monitoring developments
2. We are actively reviewing shipment routings and adjusting transit plans to mitigate delays where feasible
3. We remain in close contact with freight & logistics partners together with local authorities, assessing operational constraints and securing alternative capacity where available

Guidance for our Customers

1. Customers with shipments to or from the region are encouraged to remain in close contact with their usual TR representative for updates
2. For airfreight bookings or planned departures involving the Middle East, please anticipate potential delays, reroutes, or transit time adjustments.

We understand the operational challenges this situation may create and remain fully committed to supporting our logistics needs during this period where it is practical. It is recommended that you remain engaged with your TR sales team contacts or continue to [visit our website](#) where we will periodically update all third parties with the latest salient information.

Assuring you of our best intentions.

The TR Leadership Team

