



## Who we are

TR Fastenings (TR) is part of Trifast plc and is a leading international specialist in the design, engineering, manufacture, and distribution of high-quality industrial fastenings and Category 'C' components principally to major global assembly industries. Every colleague around the world is a valued member of the TR family who on a daily basis work together to deliver a high-quality service for all our customers.

We are looking to recruit a Product Engineer on a permanent basis to join the Engineering team that can work at or function remotely near one of our locations in Houston, TX or Charlotte, NC.

## The Role

You will be responsible for providing technical and engineering support to the sales teams and our customers; supporting the project from concept to launch. This position requires a heavy focus on customer service, bridging the gap between the customers and suppliers through customer feedback responses, presentations/demonstrations, and technical support. In order to ensure complete customer satisfaction and proper application, the engineer must be involved in the following functions: analysis, training, supporting, presentations, feedback, testing, and problem-solving.

The role sits within the global engineering team, with colleagues also residing in Europe and Asia. It is expected that the role equally balances between active customer interaction, requiring travel and office-based support and tasks.

## Key Tasks

- Consult with customers, remotely or face to face, on proper application of products and solutions to meet requirements.
- Act as the main Engineering point of contact for external and internal stakeholders.
- Lead engineering activities in the Americas in alignment with the company's sales objectives.
- Undertake and support in design reviews, product design or modification, utilizing available support from colleagues globally.
- Where appropriate represent the entire range of company services and products.
- Provide direct and indirect support to Quality and Supply Chain or other functions within TR if required.
- Support product or failure analysis through engineering principles or by testing.

## The Candidate

We are seeking a candidate with a Bachelor's Degree in Mechanical Engineering or a related field, who has prior experience in the fastener industry. Proficiency in CAD and general computer literacy are essential. The ideal candidate must have strong analytical and problem-solving skills, with the ability to apply engineering principles effectively. Strong organizational and prioritization abilities are required, along with the capacity to work collaboratively in a cross-functional and diverse environment. The candidate should be self-motivated, demonstrate best company practices, and set a positive example. Additionally, they should be prepared to travel both nationally and internationally when necessary.

# Product Engineer



part of the Trifast plc Group

## What we offer

- On-site parking
- Life insurance
- Pension
- Medical insurance
- Vision insurance
- Dental insurance
- Disability insurance
- 401(k)

## To apply

If you are interested, know of someone who might be or have any queries, please contact:

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HR Business Partner

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To apply for this role, please access our [LinkedIn](#) page.