

**Covid-19 Communication – update 24.06.2020**[www.trfastenings.com](http://www.trfastenings.com)**To whom it may concern**

This note is a further update and supersedes the previous ones posted on our website.

We are pleased to advise that we are operational in all of TR's 32 global locations. We have adapted our working hours for staff to accommodate safe distancing and childcare issues, and we have embraced home working to maintain our service to our customers. We have a robust "return to work protocol" in place which is published on the TR website.

We have had many notifications from customers advising us that they classed us as an "Essential Supplier" and that their businesses needed our parts. This was particularly useful as it allowed us to remain open and in turn, we were able to support the heightened demands from the Medical and Infrastructure industries.

During the height of the pandemic and as it moved around the world, we like you have faced challenges, but thankfully we have maintained our supply obligations and kept our staff safe. Our Global HR Director initiated a survey that was sent to all employees to assess if we had provided advice, help and support to enable them to feel confident that we had cared for their welfare. This came back with a score of 96% indicating an overall satisfaction which we were very pleased with.

We are maintaining the Covid-19 Task Team calls at 7.30am each day, as we have found this useful for information sharing around the Trifast Group, and in dealing promptly with any type of concern. We will continue to do so until we are sure that the situation is back to what is becoming known as the "new normal".

If you need any further information or help from us, then please speak to your TR contact and we will assist.

We hope you, your staff and families keep safe and well too during this difficult time.

Glenda

Glenda Roberts

Director

Trifast plc

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