

## Project Delivery Lead (Customer and Supplier Relationship Management)

TR Fastenings Ltd specialise in distributing and manufacturing standard and specialist industrial fasteners. Through our global operations, TR employs over 1,200 highly skilled and experienced people. Every colleague around the world is a valued member of the TR family who work together to deliver a high-quality service for all our customers.

### **The role**

Trifast have established a project team to deliver business innovation and change projects around the world. Predominantly focused on project ATLAS, the project team is now looking to recruit a Project Delivery Lead (Customer and Supplier Relationship Management) on a full-time basis.

Reporting to the Solution Architect, the candidate will be responsible for assisting with the deployment of our new ERP system (Project ATLAS), and then be part of a team of experts leading transformation projects within the group. Working with the project team and supply chain teams, the right candidate will be responsible for ensuring a smooth transition from legacy technology and processes.

### **Key Responsibilities**

- Engage with key stakeholders across the business to ensure the successful adoption and delivery of project objectives
- Become the solution design expert for all relationship management (customer and supplier) processes in Microsoft Dynamics 365 (D365)
- Keeping up to date with developments in technology and within our industry. This includes identifying any potential solutions and building an associated business case
- Support the sales and sourcing functions and project team, for all global sites, when implementing our new ERP system
- Identify areas for continual improvement and being responsible for designing solutions and strategies for their implementation
- Assist the project planning team in maintaining the project plan and keeping momentum in the programme
- Support the project governance and methodology, utilising all project management tools. This includes identifying risks, maintaining project documentation and co-ordinating with project stakeholders

This position is available globally, therefore remote working options will be available, however the ability to travel globally is **essential**.

### **The Candidate**

- Detailed knowledge of relationship management processes, including industry best practices
- Excellent interpersonal skills and ability to communicate effectively with staff, at all levels, and third parties
- Ability to be proactive and use initiative
- Strong attention to detail
- Good leadership skills and ability to work well within a team
- Excellent organisational skills



- Strong analytical and problem-solving skills and willingness to development project management skills
- Flexible approach to work
- Good time management skills and ability to multitask

### **To Apply**

If you are interested in applying, please contact Katia Sparks Group HR Officer on 01825 747324 or email your CV to [Careers@trifast.com](mailto:Careers@trifast.com)

